

13 June 1977

25X1A MEMORANDUM FOR: [REDACTED]  
Executive Officer to the DDA

THROUGH : Thomas B. Yale  
Director of Finance

25X1A FROM : [REDACTED]  
Chief, Monetary Division,  
Office of Finance

SUBJECT : Occasions of Use of Non-Published  
Telephone Lines in Lieu of Agency  
WATS Lines [REDACTED]

25X1

- 25X1 1. [REDACTED] There are many times during each day when it is seemingly impossible to obtain a WATS line.
- 25X1 2. [REDACTED] Prior to installation of WATS the average monthly cost of telephone calls via "non-pub" was approximately \$140. Therefore, decrease in monthly cost of outside telephone calls since WATS is in excess of \$100.
- 25X1 3. [REDACTED] We are required to initiate numerous payments on a priority basis, through use of previously established telephone codes; therefore, when the WATS lines are unobtainable, we revert to the "non-pub" line so as to effectively carry out our duties.
- 25X1 4. [REDACTED] Also, frequently we find that it is impossible to clearly carry on a conversation over the WATS line. We revert to the "non-pub" line so that no misunderstanding occurs in the information being relayed as it could be a very costly transaction.

25X1A

25X1

**TRANSMITTAL SLIP** 19 August 1977

<b>TO:</b>	
<b>ROOM NO.</b>	<b>BUILDING</b>

**REMARKS:**

Hi -

Thank you for letting me see the attached. Apparently, some personnel are very much aware of the problem!

I will be glad to destroy as you noted, but wonder: Wouldn't it be a good idea to pass this to the Telephone Facilities Branch with a note such as: "FYI -- to let you know that we are aware of the problem and are attempting to correct it."?

D.

**FROM:**

<b>ROOM NO.</b>	<b>BUILDING</b>	<b>EXTENSION</b>
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SENDER WILL CHECK CLASSIFICATION TOP AND BOTTOM			
UNCLASSIFIED		CONFIDENTIAL	SECRET
OFFICIAL ROUTING SLIP			
TO	NAME AND ADDRESS	DATE	INITIALS
1	Monetary	8/18/77	<i>[Signature]</i>
2	Acting D/FIN	18 AUG 1977	<i>[Signature]</i>
3	EO - DDA	5/19	<i>[Signature]</i>
4			
5	Peggy - FYI		
6	Destroy		
	ACTION	DIRECT REPLY	PREPARE REPLY
	APPROVAL	DISPATCH	RECOMMENDATION
	COMMENT	FILE	RETURN
	CONCURRENCE	INFORMATION	SIGNATURE
Remarks:			
Any Comments?			
1. Attached is a letter to <span style="border: 1px solid black; display: inline-block; width: 100px; height: 1.2em; vertical-align: middle;"></span> explaining current use of the non-pub line.			
2. With only two watts lines serving the agency for the entire country it stands to reason that delays in obtaining a line will occur. In keeping with this principal of using watts lines we have many times taken up to an hour to obtain a line. With the volume of outside calls we are required to make			
FOLD HERE TO RETURN TO SENDER (over)			
FROM: NAME, ADDRESS AND PHONE NO.			DATE
Acting D/FIN			8/18/77

STATINTL

in the course of a day if we were solely dependent  
on watts lines we could not be able to answer cable  
requests or perform other priority actions without  
recourse to a direct outside line.

3. As noted on the attached memo we have greatly  
reduced our use of the non-pub line. We give the  
watts lines a fair chance, calling at least 3 times  
for priority items before reverting to non-pub. On  
non priority items we continue watts until we obtain  
an open line, usually a very frustrating length of  
time.

4. If we were to average the time attempting to  
obtain an open watts line the savings of \$17.10  
would vanish.

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TRANSMITTAL SLIP		DATE 17 August 1977
TO: Acting Director of Finance		
ROOM NO. 1212	BUILDING Key	
REMARKS:  The Telephone Facilities Branch of OC is most concerned that non-pub users are continuing to place outgoing long distance calls over their non-pubs rather than through the Agency WATS system. Note the statement on the reverse of each bill. Any assistance to correct this situation will be appreciated.		
<div style="border: 1px solid black; height: 40px; width: 200px; margin: 10px auto;"></div>		
Att: 1 Monthly Service Statement		
FROM: EO-DDA		
ROOM NO. 1218	BUILDING Key	EXTENSION

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